

All CanaDream Inc. vehicles are insured with \$5-million public liability and property damage. A deposit of \$750 to \$1,500 is required on a major credit card for the collision and comprehensive insurance deductibles as outlined below. The deposit is refundable upon the return of the vehicle in the same condition as it was received and not involved in any incident claims. Any Guest that is involved in an incident will have their deposit held (to the maximum charge listed below), *for a minimum of 60 days* until the incident claim is closed. Claims that are less than the deposit amount will have the difference refunded to the Guest upon closing of the incident claim. The Guest is responsible for the maximum charge detailed below where expenses include, but are not limited to: towing, storage fees, damage to CanaDream Inc. vehicle, damage to third party property, injury claims, insurance adjuster fees, legal fees. Our insurance does not cover liability for loss of personal property, nor does it cover costs for accommodation, transportation or replacement of vehicle if the vehicle is stolen or should an incident occur that makes the rented vehicle inoperable. In these situations and, depending on availability, a new, signed, rental agreement must be in place before a replacement vehicle is provided. **Incidents must be reported within 24 hours and be accompanied by a written accident report and police report or file number.**

The Guest is responsible for the following maximum charges **per incident**:

Incident Description	Drivers 25+	Drivers 21–24 years of age
Two vehicle accident on a signed and numbered road, fire, theft, or vandalism (with police and accident report)	\$750	\$1,500
Windshield	\$500	\$500
Off-road (e.g. campsites, parking lots, driveways, gas stations, etc.)	\$1,500	\$1,500
Single vehicle incident: Any damage caused by contact with any stationary object (e.g. parked vehicle, walls, trees, etc.) anywhere (on or off-road, private or public property)	\$1,500	\$1,500
Vehicle damage, cause unknown (including hit and run by unknown third party)	\$1500	\$1500
Acts of nature (natural disasters including, but not limited to, hail, floods, lightning)	\$1,500	\$1,500
Interior damage (not caused by two vehicle accident on a numbered road)	\$750	\$1,250
Collision with animals	\$750	\$1,250
Tire damage (does not include tow charges)	\$1,000 per tire	\$1,000 per tire
Undercarriage damage (not caused by two vehicle accident on a numbered road)	All Costs	
Wrong Fuel: \$8500 will be charged at drop off. The difference in actual costs will be charged or refunded as applicable.	All Costs	
No written accident report & police file number (or station notification within 24 hours of incident)	All Costs	
Committing hit and run	All Costs	
Parkade and drive-through damage	All Costs	
Incidents while driving in unauthorized areas including the USA without prior authorization	All Costs	
Incidents caused while the vehicle is driven by an impaired **or unauthorized driver	All Costs	
Damages incurred during illegal act(s) and/or wilful damage	All Costs	

**\*\* Impaired Driving: driving under the influence of alcohol, drugs (including Cannabis) and / or lack of sleep.**

### Unauthorized Areas

Unauthorized Areas include northern surcharge areas, the USA, and any restricted geographic areas which CanaDream may determine at any time. Without prior permission to drive the vehicle in these areas, there is no insurance coverage; the guest is responsible for all damages, related expenses and costs; the guest is subject to a \$900 penalty. CanaDream reserves the right to restrict access to specific geographic areas at any time. These restrictions may be applied at the time of pick up. The guest assumes all responsibility for any expense or loss of time while travelling in restricted geographic areas.

### Northern Surcharge Areas

A northern surcharge of \$625 will apply for rentals starting at any station other than Whitehorse and travelling to the following areas:

- Alaska Highway north of Fort St. John, BC
- Cassiar Highway (#37) north of Kitwanga, BC
- Highway 35 north of Peace River, AB
- Quebec & Labrador north and east of Sept-Iles
- Newfoundland
- Northwest Territories
- Yukon
- Nunavut

Permission to travel to northern surcharge areas must be expressly requested and confirmed at the time of reservation.

### Burning Man Surcharge

There is a surcharge of \$1,000 for all RV vacations starting from any of our locations with permission to travel to the Burning Man Festival in Nevada, USA. Vehicles for Burning Man must be expressly requested and confirmed at the time of reservation. Guests who travel to Burning Man without permission will be subject to a \$1,500 penalty and will void all insurance coverage. CanaDream reserves the right to restrict driving access at any time. These restrictions may be applied at the time of pick-up.

### Prohibited Travel Areas

#### TRAVEL IN THE FOLLOWING AREAS IS STRICTLY FORBIDDEN AT ALL TIMES:

- Logging and non-public roads
- Denali Highway in Alaska
- McCarthy Road between Chitina and McCarthy, Alaska
- Dalton Highway (North of Livingood)
- Highway 167 north of La Doré
- Highway 389 from Labrador City to Baie Comeau
- Any and all unnumbered roads and highways
- Mexico
- North Canol Highway in the Yukon
- Eagle, Alaska (Hwy 5 north) from the junction of Hwy 9 (Top of the World Highway) and Hwy 5 west
- Highway 500 (Trans Labrador Highway) from Goose Bay to Labrador City
- Highway 510 from Red Bay to Happy Valley-Goose Bay
- Highway 109 and Baie James Road, Quebec

### Travel Restricted Areas

- Travel to Death Valley is limited to the low season (1 October through 30 April) due to extremely high temperatures which can cause system failures.
- Travel on the Dempster Highway in the Yukon is only permitted between 15 May and 14 September. Travel on any part of this highway before 15 May or after 14 September is not permitted due to road conditions.

- Guests are welcome to travel into the United States. A \$10.00/night surcharge applies to any travel within the United States (including Alaska). There will be no insurance coverage if Guests travel into the United States without prior authorisation.

Guests assume all responsibility for any expense or loss of time while traveling in restricted areas.

### Urban restrictions

Parking of your vehicle is **prohibited** in the greater metropolitan areas of Montreal and Ottawa. This includes all pay parking lots, hotel parking lots, side streets, malls, etc. To travel into these areas, park your vehicle at a campsite and use public transportation, taxi, etc. In the event of a theft that occurs in the Montreal or Ottawa metropolitan area, the **Guest is responsible for \$7,500.**

I have read these conditions and agree to pay for any damage not covered by the plan as described above and in the Terms and Conditions.

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Guest signature

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Date